SPOT IT.
STOP IT.
Scams in 20 minutes



The one rule under all of them

Stop. Check with someone you trust, using a number you already have.

Take Five: "Only criminals will try to rush or panic you."

1. "Your parcel needs a fee"

Don't tap. Forward it to 7726 (free).

Sources: Royal Mail; NCSC

2. "Hi Mum, new number"

Call them on the old number.

Sources: Action Fraud; WhatsApp (Meta)

3. "Your bank: move your money to a safe account"

Hang up. Call 159.

Sources: Report Fraud; Santander; Stop Scams UK; UK Finance

4. "We'll text you a code"

Never read out a code.

Sources: Amazon UK; Which?

5. "Pay with gift cards"

Gift cards are for presents, not payments.

Sources: GOV.UK (HMRC); Apple; Google

6. A bargain on a site you've never heard of

Never pay a shop by bank transfer.

Source: NCSC

7. "HMRC: you're owed a refund"

Don't tap. Forward it to 60599.

Source: GOV.UK (HMRC)

Three settings to turn on today

1. Screen unknown callers
2. Protect your email: passkey or two-step
3. WhatsApp two-step verification

Setting 1: screen unknown callers

iPhone: Settings → Apps → Phone → Screen Unknown Callers

Android: Phone app → Settings → Caller ID and spam

Sources: Apple; Google

Settings 2 and 3

Email: a passkey, or two-step verification

WhatsApp: Settings → Account → Two-step verification

Sources: Report Fraud; NCSC; WhatsApp

If it goes wrong

Call your bank: 159

Report it: reportfraud.police.uk · 0300 123 2040

Scotland: Police Scotland on 101

Sources: Stop Scams UK; Report Fraud; UK Finance

Tell one person

Who will you tell about the 159 rule this week?

Questions?

Take the sheet home: "Scam-Proof Your Phone"

Free to use and share unchanged for non-commercial community talks.
© Flag It First · doflagitfirst.com